

Weekly Questions
2/18-2/20

Burbank

When are the new product line booklets coming out(I was asked by employees and I myself wonder the same thing) I think I heard Steve say that there are a handful of new appliances being released in the next few months so I told them that was probably the reason why.<any info???

New Maytag and Jenn-Air catalogs are available to order now. The latest Amana catalogs came out in October. I do not know when they will be updated again.

Downers Grove

- Owner of a Laundromat asked the capacity (in pounds) of the tumble dryer on the Drying Center and if Maytag currently does manufacture or plans to manufacture a commercial version of the Drying Center. (If so, for how much would it retail?) Also wants to know about a commercial version of the Top Loader and what that capacity (in pounds) is/would be.
- Neptune FL washers can wash a 20 lb. load, so the dryers can handle the same amount. I do not know if Maytag will manufacture a commercial version of the DC or TL. I am not part of the commercial group of the company.

Fremont

****This is an FYI on the Gemini****

I tried to bake cookies using the Gemini range that was made available to me (and has been used in the past in that store). Soon after plugging it in and adjusting some dials and settings there was a bright flash from behind the faceplate/control board, a loud pop, and the smell of ozone. I quickly unplugged the range. I'm quite sure it's broken, but I would love to continue to bake cookies at the store (it's nearly expected of me due to past precedent). Is there any way we can either get this fixed or replaced?

I will have service look at the range.

Fountain Valley:

When are the new Neptunes arriving at the stores? I am assuming since the MAH 7500 are going to be red tagged, the new 7500s are going to be arriving first as displays followed by the new MAH 5500 and 6500. Should I expect the 7500 to arrive at the end of the month or is it going to be arriving in May?

A new Neptune front loader will be arriving in April. The 7500 will still remain a current model, however, we will not floor it or stock it anymore. The 5500 and 6500 will be on the floors and still be current.

Renton:

Questions or concerns from customers:

Does the shoe rack for the dryers come with the standard dryer? If not, how much does it cost?

It comes with the MD8400, MD7500, and MD9800. It is available for other dryers at about a \$25 cost.

San Jose

FYI**

The receiver in the San Jose store is missing, so I hooked it up directly to the TV.